

ABSTRACT

Nurses are the frontline of health workers in giving health services in every health services facilities including Integrated Health Centre (Posyandu). Nowadays, the performance of nurses in the community Health Centre as Posyandu tutor is still less optimal and more likely declining. Moreover, the achievement scope of Posyandu program is still far from the expected outcomes.

The research was done in 2011 and aimed to acknowledge the internal and external factors related to nurse's performances in supporting the effectiveness of Posyandu Program in Bandung.

Furthermore, the study design is analytic with cross sectional planning; using questioners for 150 nurses who work in Community Health Centre, Bandung. The statistic analysis used are Univariate, Bivariate with Chi-square test and Multiple Regression Logistic analysis.

Research study showed that internal and external factors influenced to nurse performance. Internal factors which have meaningful correlation are competency and attitude variables, while external factors are workload and opportunity. Multivariate analysis reported that the closest meaningful relation is competency, workload and opportunity.

In conclusion, the study showed that there is an influence of internal and external factors in nursing performance. The result of the study can be used as a consideration in improving health service quality and the achievement scope of Posyandu program.

Keyword : Internal Factors, External Factors, Performance, Nursing, Posyandu