

ABSTRACT

This research about The Performance of Procurement Service Unit in Bangka-Belitung Province. This research based on the facts that public procurement system is an inseparable parts of governance organization. Therefore, Procurement Service Unit (Unit Layanan Pengadaan / ULP) function is important related to the procurement of goods and services. Their performances are expected to accordance with legal provision that regulate public procurement.

The study of ULP performance in Bangka-Belitung Province has been using qualitative research methods to get descriptive data. This method is applied on observation, literature studies and interview with informant. Informants in this research are ULP officer especially Pokja, head of Department as the director of public procurement process, private sector as a ULP partner and other sources that related to this study. This research based on 5 (five) performance indicators from AgusDwiyanto: Productivity, Service Quality, Responsivity, Responsibility and Accountability.

This research found that performance of Public Procurement Unit in Bangka-Belitung Provincial Government has not maximal because some problems. The low competence of human resource in Procurement Service Unit is the one that cause low performance of Public Procurement Unit. According to this research, Public Procurement Unit need education and training of procurement process periodically. Moreover, transparency aspect is an important thing related to employee performance in public sector because the society needs to know and see procurement process that happens.

Keyword : public procurement, competency and transparency.